

BOUTIQUE MADO Warranty

Our Guarantee of Excellence

We believe that our **Portable, Stationary** and **Electric** lift tables and chairs offer the best value/price/quality in the industry. If you don't agree, you may return your table undamaged, in its original packaging, within 30 days of purchase and we will refund your original purchase price in full.

Portable Massage Tables and Chairs

Our Portable massage tables and chairs are guaranteed against defects in material and craftsmanship for as long as you, the original purchaser, own the products, or for three years after a model is discontinued. The foam and vinyl are warranted for three years from the original date of purchase. This **warranty** does not cover damage caused by misuse, accidents, or neglect, which includes tears in the upholstery and damage caused by harsh chemical-based cleaners. This **warranty** is limited to product repair or replacement, at Boutique Mado's sole discretion. You are responsible for shipping the product back to the factory for any **warranty** claim. Boutique Mado will return the warranted product, shipping prepaid, to customers in continental Canada. International customers are responsible for all shipping charges (inbound and outbound), as well as any applicable duties, and taxes.

Electric Lift Tables and Stationary Tables

Our **electric** lift tables and stationary tables have a lifetime **warranty** on the frame. The lift motor and controls have a 2-year **warranty** from the original date of purchase. If, within these two years, there is a defect, malfunction or failure of the lift motor or controls, Boutique Mado will replace or repair the defective component at our discretion, shipping not included. The foam and vinyl are warranted for three years. This **warranty** does not cover damage caused by misuse, accidents, or neglect, which includes tears in the upholstery and damage caused by harsh chemical-based cleaners. This **warranty** is limited to product repair or replacement, at Boutique Mado's sole discretion.

Accessories

Our accessories are warranted for 1 year from the original date of purchase against defects in materials and workmanship. This **warranty** is limited to product repair or replacement, at Boutique Mado's sole discretion, shipping not included.

Receiving Your Order

We want you to be satisfied. Please unwrap and inspect your order immediately. Notify Boutique Mado and the shipping company within 5 business days if there are any shipment shortages, damages or defects. Failure to do so constitutes conclusive proof that the products were received without fault. If you find damage, save all packaging material for inspection and notify Boutique Mado. Do not sign a free-and-clean delivery receipt if damage to the packaging indicates potential damage to the products.